

## PARTS OF YOUR HEARING AID

## BATTERY SAFETY INFORMATION

Hearing Aid Batteries Are Dangerous if Swallowed - Keep out of the reach of children or anyone who may accidentally swallow them. Never put batteries in your mouth for any reason. Do not store batteries in pill containers where they may be mistaken for medication and swallowed. Use batteries recommended by your hearing care professional. Batteries of low quality may leak and cause bodily harm. Never attempt to recharge your batteries. They may explode and cause serious injury. Do not expose your batteries to heat, such as an open flame, microwave, or oven. There is a risk that they will explode and cause serious injury. Please discard old batteries in a safe place.

Visit <http://www.poison.org/prevent/battery.asp> to learn more important information about battery safety.

**If a battery or hearing instrument is swallowed, see a doctor immediately and call the National Poison Center, 202-625-3333.**

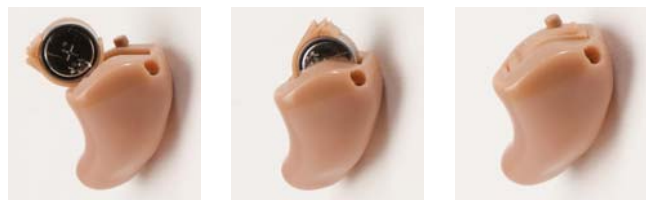
## BATTERY INSERTION

- CIC, MC
- CA, HS
- FS
- 10a Battery
- 312 Battery
- 13 Battery

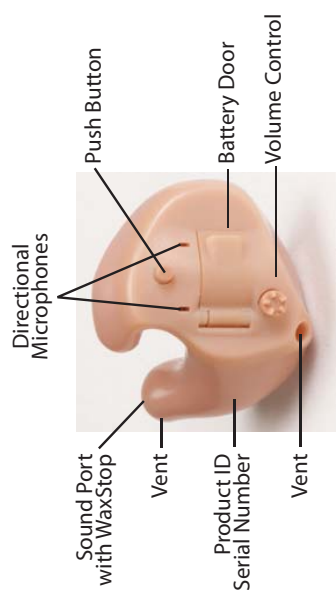
Insert Battery: Remove the adhesive label and wait 30 seconds for air to activate the battery. Any moisture on the battery surface should be removed prior to insertion. With the positive side, up, insert the battery into the battery door. It may take several minutes for the battery to fully activate.

Remove battery: Open the battery door and lift the battery out of the battery door.

Low battery indicator: When your battery is low and in need of replacement, you will hear a low battery indicating prompt. You will hear either five quick tones indicating that it is time to change your battery. The warning prompt will be repeated until the battery is replaced.



## PARTS OF YOUR HEARING AID



**Red Serial Number = Right Aid**  
**Blue Serial Number = Left Aid**



## INSERTING HEARING AIDS



**FS, HS, CA or MC:**  
Hold the instrument between your thumb and forefinger with the serial number facing forward.

Gently insert into the ear, rotating slightly to ensure proper placement.



**CIC:**  
Grasp the removal line with your thumb and forefinger with the serial number facing the front portion of the ear canal. Gently insert the instrument into your ear canal.

**Note:** To remove your CIC aids, grasp the knob on the end of the nylon removal line and pull the instrument gently from the ear canal.

## VOLUME CONTROL & ON/OFF



**Volume Control:** FS and HS models feature a user adjustable digital volume control. When the hearing aid is turned on volume is automatically set to a predetermined level.

**Increase Volume:** With hearing aids inserted, rotate the volume control forward (towards your face) to increase volume.

**Decrease Volume:** Rotate the volume control backward (away from your face) to reduce volume.

CIC, MC, and CA models feature automatic (self adjusting) volume and will have no visible volume control.

**On/Off:** Turn custom hearing aid off by partially opening the battery door and on by closing the battery door.

## PROGRAM SELECTION



Our custom hearing aids feature four listening programs. Programs 2, 3, and 4 are for use in special listening situations as needed. A push button switch is provided for program selection in all custom models except the Completely in Ear. A program one is provided for selecting programs for the completely in the ear model.



**Program Prompts:** You will hear a series of beeps announce the program that you are changing to. Program one is automatically selected when the hearing aid is turned on. Program one (General Use) is the program of choice for most listening situations.

**Push Button:** Place your finger on the pushbutton, press and release it. Continue pressing and releasing the pushbutton until you have selected the desired program.

**Program Wand:** Touch the front of your year with the tip of the wand and then remove it to distance of several inches. Repeat the process until you have selected the desired program.

**Warning:** Do not place the Program Wand on or near computer equipment, software, discs or credit cards. Information could be lost/destroyed as a result.

## PROGRAM SELECTION



Our custom hearing aids feature four listening programs. Programs 2, 3, and 4 are for use in special listening situations as needed. A push button switch is provided for program selection in all custom models except the Completely in Ear. A program one is provided for selecting programs for the completely in the ear model.



**Program Prompts:** You will hear a series of beeps announce the program that you are changing to. Program one is automatically selected when the hearing aid is turned on. Program one (General Use) is the program of choice for most listening situations.

**Push Button:** Place your finger on the pushbutton, press and release it. Continue pressing and releasing the pushbutton until you have selected the desired program.

**Program Wand:** Touch the front of your year with the tip of the wand and then remove it to distance of several inches. Repeat the process until you have selected the desired program.

**Warning:** Do not place the Program Wand on or near computer equipment, software, discs or credit cards. Information could be lost/destroyed as a result.

## CLEANING TOOLS



Cleaning Brush



CIC vent tool

Wax buildup is the number one cause of instrument failure. It is very important to keep your hearing instruments as clean as possible. To avoid potential repairs, clean your instrument daily.

Wipe your instruments clean with a soft, dry cloth, carefully removing any traces of wax and debris. A brush is provided to further assist you in cleaning your instruments.

CIC instruments are supplied with a cleaning tool to help remove wax and debris from the vent. Insert as shown.

## WAXSTOP INSTRUCTIONS



Removal Side

New WaxStop Side

**Waxstop is inserted in the sound tip to prevent ear wax from damaging the hearing aid speaker.**



**Waxstop Removal:** Firmly press the removal tip into Waxstop until it clicks into place. Pull Waxstop from sound tip.



**Waxstop Insertion:** Insert new Waxstop into sound tip, pull the tool straight out. The tool will release and the Waxstop will remain in place. Press Waxstop firmly into sound tip making certain that is fully inserted.

Waxstops can be cleaned in hot water with a mild detergent, dried thoroughly and then reused. It is recommended that the Waxstop is changed each time you change your battery.

## ACCESSORIES



WaxStops



Storage case



Cleaning tool

Your hearing instruments are shipped with a variety of accessories, a sampling pictured above, including the following:

- Storage case
- 1 card of batteries
- Program selection wand (CIC models only)
- WaxStops
- Cleaning tool

If you have any questions about the use of these accessories please contact your hearing care professional.