



806 Beaver Street Bristol, Pa 19007 800-492-4515

### THIS FORM IS REQUIRED BY PENNSYLVANIA STATE LAW

#### PART A.

DESCRIPTION of services included in fitting procedure or process, and sale and delivery of hearing aid.	FEE (state whether fee is waived if hearing aid purchased)	REFUNDABLE (upon return of hearing aids)	NOT REFUNDABLE (upon return of hearing aids)
HEARING TEST, EVALUATION, FITTING AND FOLLOW UP ADJUSTMENTS AS NECESSARY	NO FEE REGARDLESS OF PURCHASE	100% REFUND	100% REFUND

THIS DISCLOSURE AGREEMENT WAS PROVIDED, PARTS A AND B WERE EXPLAINED, AND PART A (FEES FOR SERVICES NOT PART OF THE PRICE OF THE HEARING AID) WAS COMPLETED AT \_\_\_\_\_(time) ON \_\_\_\_\_(date), BEFORE ANY SERVICES WERE PROVIDED. PART B (CANCELLATION FEES THAT WILL BE INCURRED IF A HEARING AID IS RETURNED UNDER THE 30-DAY MONEY BACK GUARANTEE BELOW), WAS COMPLETED AND EXPLAINED AFTER SERVICES WERE PROVIDED AND BEFORE ANY PAYMENT WAS MADE. IF PART B IS NOT COMPLETED, IT IS BECAUSE A HEARING AID WAS NOT RECOMMENDED OR NOT DESIRED.

NOTHING IN THIS DISCLOSURE AGREEMENT SHALL RELIEVE A REGISTRANT OF THE OBLIGATION TO REFUND ALL OR PART OF THE ABOVE FEES, INCLUDING THOSE LISTED AS NOT REFUNDABLE, IF A COURT DETERMINES THAT THE REGISTRANT HAS VIOLATED A PENNSYLVANIA CONSUMER PROTECTION LAW IN THE SALE OR FITTING OF THE HEARING AID (OR SIMILAR DEVICE) AND IF THE COURT ORDERS SUCH REFUND.

\_\_\_\_\_  
Customer's Signature/Date

\_\_\_\_\_  
Registrant's Signature/Date

#### PART B.

NEW HEARING AIDS AND ACCESSORIES	DESCRIPTION OF GOODS - include make, model, serial number(s)	PRICE	REFUNDABLE (upon return of hearing aids)	NOT REFUNDABLE (Cancellation Fee)
Hearing Aid(s)	Right		100% REFUND	NO CANCELLATION FEE
	Left		100% REFUND	NO CANCELLATION FEE
Accessories (Describe, if applicable)			100% REFUND	NO CANCELLATION FEE
TOTAL	Shipping Fee		100% REFUND	NO CANCELLATION FEE

Total maximum Cancellation Fee is lesser of 10% or \$150 per hearing aid including accessories

30 Day Money Back Guarantee: If a hearing aid is returned within 30 days of date of delivery in the same condition, ordinary wear and tear excluded, you are entitled to a refund of the portion of the purchase price of the hearing aid and accessories as itemized on the receipt and above, less the cancellation fee stated above. If a cancellation fee is imposed the nonrefundable amount for each aid and accessories cannot exceed 10% of the purchase price of the hearing aid and accessories or \$150.00 per aid and accessories, whichever is less. You will, however, be responsible for all nonrefundable service fees listed in Part A. If you cancel your order prior to delivery, you are entitled to full refund of the purchase price of the aid and accessories, and a full refund for services not yet rendered.

**NOTE: The above is what is required by law. America Hears, Inc. offers a 60-day, 100% money back guarantee with no restocking or cancellation fee. There is a one year manufacturer's warranty against defective workmanship or materials. See user instruction manual for full disclosure.**

\_\_\_\_\_  
Customer's Signature

\_\_\_\_\_  
Date and time of Sale

\_\_\_\_\_  
Registrant's Signature

\_\_\_\_\_  
Registrant's No.

\_\_\_\_\_  
DATE of DELIVERY

\_\_\_\_\_  
Customer's Signature or Initials