



# INDEPENDENCE

## Use and Care of Your Hearing Instruments

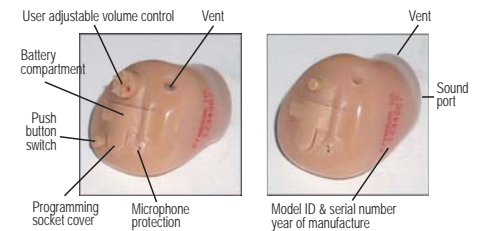
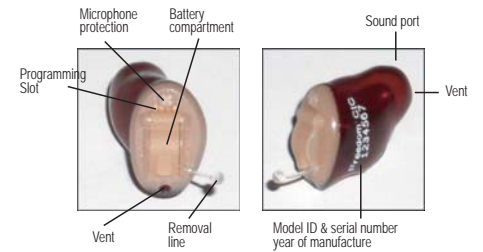
CIC MC CA HS FS



**America Hears, Inc.**

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## PARTS OF YOUR HEARING AID



Red = Right Aid

Blue = Left Aid



Model shown with directional microphone

## ACCESSORIES



Storing/Drying jar



Soft pouch



Cleaning tool

Your hearing instruments are shipped with a variety of accessories, a sampling pictured above, including the following:

- Hard case
- Soft pouch
- 1 box of batteries per instrument
- Storing/Drying jar
- Program selection wand
- Cleaning tools

If you have any questions about the use of these accessories please contact your hearing care professional.

## BATTERY INSERTION



Program Selector Wand



Battery Insertion

For your FS (13 or 312 battery), HS or CA (312 battery), MC or CIC (10A battery) a zinc-air type battery is recommended, but any type or brand may be used.

The program selector wand can be used in this process as shown.

To insert, remove the adhesive label and wait thirty seconds for air to activate the battery. Any moisture on the battery surface should be wiped off prior to insertion. **With the positive side up**, insert the battery into the battery door. It may take several minutes for the battery to work to its full effect.

To remove the battery, open the battery door and lift the battery out of the battery door.

*Low battery indicator: When your battery voltage is low and in need of replacement you will hear the low battery indicator. You will hear five beeps indicating that it is time to change your battery. The warning beeps will be repeated.*

## INSERTING HEARING AIDS



FS Insertion



HS, CA, MC Insertion



CIC Insertion

Until your hearing aid is fully inserted there can be feedback (whistle). We suggest that you practice without the battery until you have perfected this procedure.

FS: Hold the instrument between your thumb and forefinger with the battery door facing away from your ear. Gently insert the canal portion of the aid into your ear, rotating it slightly, to ensure proper placement.

HS, CA or MC: Hold the instrument between your thumb and forefinger with the serial number facing forward as shown. Gently insert into the ear, rotating slightly to ensure proper placement.

CIC: Grasp the removal line with your thumb and forefinger with the serial number facing the front portion of the ear canal. Gently insert the instrument into your ear canal.

Note: To remove your CIC aids, grasp the knob on the end of the nylon removal line and pull the instrument gently from the ear canal.

## ON/OFF FUNCTION & VOLUME



User adjustable volume control Automatic volume control

A user adjustable volume control (VC) serves as both an on/off switch and a volume control.

Right: With instruments inserted, rotate the VC clockwise to turn the instrument on and to increase the volume. Rotate counter-clockwise to reduce the volume and to turn the hearing instrument off.

Left: With instruments inserted, rotate the VC counter-clockwise to turn the instrument on and to increase the volume. Rotate clockwise to reduce the volume and to turn the hearing instrument off.

Instruments with an automatic (self-adjusting) control will have no visible VC. Turn the instrument off by partially opening the battery compartment and on by closing the battery compartment.



Aid equipped with a user adjusted VC



Aids equipped with an automatic VC

## PROGRAM SELECTION



Program wand positioning with FS model Program wand positioning with HS, CA, MC and CIC models

You will hear a series of beeps as you change programs, which will represent which program you are changing to:

- Program 1 (General Use): 1 Beep
- Program 2 (Noisier Situations): 2 Beeps
- Program 3 (Phone Situations): 3 Beeps
- Program 4 (Not Active) : 4 Beeps

Note: Whenever you turn your hearing aid on it is automatically set to Program One.

To use the Program Wand, touch the front of your ear with the tip of the wand. To change to the next program move the wand away from your ear and then return it back to the front of your ear.

To use the push button place your finger over the push button and press gently. Continue pressing and releasing the push button until you have selected the program you want.



Push button



Push button to change programs

**Warning: Do not place the Program Wand on or near computer equipment, software, discs or credit cards. Information could be lost/destroyed as a result.**

## PROGRAMMING CORD CONNECTION



Open the battery door slightly and insert ribbon connector into the space created on the hinged side of the battery door of the hearing instrument. Insert the red plug/ribbon connector into the right hearing aid and the blue into the left. Close the battery door.

Refer to the QuickStart Guide and/or the Virtual Office Tutor program for programming instructions.

## CLEANING TOOLS



Cleaning Brush



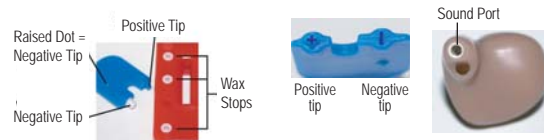
CIC vent tool

Wax buildup is the number one cause of instrument failure. It is very important to keep your hearing instruments as clean as possible. To avoid potential repairs, clean your instrument daily.

Wipe your instruments clean with a soft, dry cloth, carefully removing any traces of wax and debris. A brush is provided to further assist you in cleaning your instruments.

CIC instruments are supplied with a cleaning tool to help remove wax and debris from the vent. Insert as shown.

## WAXSTOP INSTRUCTIONS



The WaxStop tool has a positive and a negative tip. The negative tip has a raised dot above it. The WaxStop is inserted into the sound tip of your hearing aid.



**To insert:** Place a WaxStop on the negative tip of the WaxStop tool. Insert the WaxStop into the sound tip of your hearing aid. Remove the WaxStop tool, leaving the WaxStop securely in place.



**To remove:** Place the positive tip of the WaxStop tool into the WaxStop in your hearing aid. Remove the WaxStop tool, pulling the WaxStop out of the sound tip.

The WaxStop can be cleaned in hot water with a mild detergent, dried thoroughly and then reused. We recommend that you change the WaxStop every time you change your batteries.

## STORING/DRYING JAR



We recommend that you store your hearing instruments in the drying kit when the aids are not in use.

Open the battery door of your hearing instruments, place them on top of the circular foam piece,

and firmly secure lid on the jar. Removing batteries before storing will extend battery life.

There is a small amount of blue beads in the jar that are designed to fade and blend in with the other beads when it is time to reactivate. After reactivation these beads will return to their original blue color. Keeping the lid firmly in place at all times will extend the time between reactivation.

Carefully follow the directions on the jar to reactivate the beads. Allow the beads to cool to room temperature before placing them back into the jar.

Never put your hearing instruments, batteries, glass jar, lid or foam in the oven or microwave. Do not place over an open flame.